



THE INTERNATIONAL CERTIFICATION NETWORK

# CERTIFICATE

*AENOR has issued an IQNet recognized certificate that the organization:*

**MEDIOS Y SERVICIOS TELEMÁTICOS, S.A.**

**CL COMTE D'URGELL, 240-250 LOCALES 2A, 5A, 5D, 6A, 7C, 7D Y 8D. 08036 – BARCELONA.  
08036 - BARCELONA**

*has implemented and maintains a*

**Quality Management System**

*for the following scope:*

**Customer contact center support in inbound and outbound phone calls, multichannel and multiservice, at our own center or at our customer facilities.**

*which fulfills the requirements of the following standard*

**ISO 9001:2015**

*First issued on: 2004-12-03 Last issued: 2022-12-03 Validity date: 2025-12-03*

*This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document*

**Registration Number: ES-1921/2004**



**Alex Stoichitoiu**  
*President of IQNet*

**Rafael GARCÍA MEIRO**  
*Chief Executive Officer*

**AENOR**  
Confía

**IQNet Partners\*:**

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy  
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA  
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NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia  
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\* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under [www.iqnet-certification.com](http://www.iqnet-certification.com)